

# HOW LONG BEFORE I RECEIVE MY ORDER?

How Long Before I receive My Order?

All orders are dispatched within 3 working days after ordering online.

**British & Northern Ireland** customers can expect to receive their order within 5 to 7 working days after despatch.

**Republic of Ireland & EU** customers can expect to receive their order within 7 to 10 working days after despatch.

**USA** customers can expect to receive their order within 14 working days after despatch. However due to the new heightened security at US customs US customers should allow up to 21 working days for their order to clear customs.

**Australian & New Zealand** customers can expect to receive their order within 7 to 10 working days after despatch.

**Singapore, Japan & Hong Kong** customers can expect to receive their order within 12 to 14 working days after despatch or less depending on customs.

All customers should allow 28 working days before contacting us regarding their order.